



Quote

Estimate# EST-1222

Commercial Electronics Corp

1318 N Brazos
San Antonio, Texas 78207
(210) 736-3119
(800) 933-4077
FID 74-1504166

Bill To

Kyle PD - TX

300 W. Center St.
Kyle, TX 78640

Ship To

Kyle PD - TX
300 W. Center St.
Kyle, 78640 TX

Estimate Date : 09 Aug 2022

Expiry Date : 30 Dec 2022

Sales person : Bill Behar

Created for: Robert .

#	Item & Description	Qty	Rate	Amount
HGAC Contract number RP07-20				
1	DA-P048-155K-R1-V9 4U PSAP Chassis, i3-8100, 16GB RAM, Windows 2019 Server, 1TB RAID 1	1.00 EA	4,215.00	4,215.00
2	SACH-E024-A Card, Analog Interface PCIe, 24-Port	1.00 EA	2,695.00	2,695.00
3	DA-HWRF-NG911-CORE NG Capture911 Core software w/ ANI/ALI.	1.00 EA	1,531.52	1,531.52
4	DA-HWRF-NG911-SWRL NG Capture911 Channel license.	20.00 EA	47.86	957.20
5	Section "A"	0.00	9,398.72	0.00
B. Unpublished Options, Accessory or Service items - Itemize Below				
6	HWRF-REPL-0032 Reinstall Replicate 32 Ports To Remote Server	1.00 EA	0.00	0.00
7	Total for Section "B"	0.00	0.00	0.00
C. Other Allowances, Discounts, Trade-Ins, Freight, Make Ready or Miscellaneous Charges				
8	Tier I - Software Only Support, Annual Maintenance Charges Maintenance for existing software	1.00 EA	1,457.25	1,457.25

#	Item & Description	Qty	Rate	Amount
9	INSTALLCEC - HWRF Installation	1.00 EA	1,800.00	1,800.00
Items in Total 26.00		Sub Total		12,655.97
		Shipping charge		250.00
		Total		\$12,905.97

Notes

We are looking forward to your business.

We can only give 30 days on the pricing due to the current supply chain issues the nation is facing. In the past 5 months we have seen the cost of the chassis increase by over \$1000. The cost of other components has also increased.

Normally it takes us 2-3 weeks to get a chassis, now we are experiencing 4-8 weeks.

Terms & Conditions

Please allow 4-6 weeks for standard delivery and/or installation unless expedited services have been quoted above.

Terms: 50% down / 50% on delivery unless otherwise noted.

All new parts and labor are warranted for one year from delivery and installation.

All hardware refresh ("HWRF-xxxx") parts must covered under separate maintenance unless otherwise noted.

All repair parts and services are covered for 90 days.

Commercial Electronics Corp. Recording Systems Offered Post-warranty Services Summary

Tier I - The Software Only option is a 24-hour remote maintenance and software update plan. Most problems can be corrected quickly through remote access into the voice logging server. The system will also automatically report any malfunction directly to HigherGround and Commercial Electronics technical personnel who will then correct the problem perhaps even before it becomes evident to you. As new software features come available, they will be automatically downloaded to the system. (15% of list price of the system recording software and licensing or \$1,350.00 minimum)

Tier II - Exchange service includes the software maintenance above and defective board / module exchange of otherwise warrantable parts. Parts identified by the customer as defective will be pre-shipped by Commercial Electronics for immediate replacement. **On-site labor required to replace parts is provided by the customer.** (15% of list price of the entire recording system or \$1,800.00 minimum)

Tier III† - Standard service continues the same service as that provided during the warranty period; i.e. 24-hour monitoring*, remote* software updates and covers all system hardware as well. Most malfunctions are typically not hard equipment failures, and can be corrected by re-initializing programs remotely. However, should an otherwise warrantable failure occur to the hardware, this plan covers all parts, labor and mileage during normal business hours. On-Site service does not apply to peripheral equipment, including keyboard, monitor, mouse, UPS or other easily replaceable external modules. (Approx. 20% of list price of the recording system or \$2,100.00 minimum). Should after-hours service be required, the customer would be responsible for additional labor charges of \$217.50 per hour.

Tier IV† - 24-Hour service option (NOT AVAILABLE IN ALL AREAS) extends the standard service to full 24-hour response for equipment failures or other situations requiring an on-site technical presence. Standard repair service is provided from 8:00 a.m. to 4:30 p.m., Monday through Friday. 24-hour service covers repair actions necessary to restore primary operation after normal business hours. (\$750 + 25% of list price of the recording system or \$3,300.00 minimum).

* Hi-speed remote access is required for all Maintenance Agreements.

†CEC may use a third-party service provider for certain on-site services under Tier III and IV.

If no pre-paid maintenance coverage is chosen, Commercial Electronics will continue to provide service on a Time-and-Materials basis. Our current labor rate is \$225.00 per hour plus parts; applicable mileage for on-site service is \$1.50 per mile round-trip, from point of departure; after-hours service is billed at time and one half, \$337.50.

Customers under maintenance coverage receive a 10% discount on all out-of-warranty service parts and accessories.