



KYLE POLICE DEPARTMENT

Memorandum

Date: June 15, 2017

To: Scott Sellers - City Manger

CC: Jeff Barnett – Chief of Police
Pedro Hernandez- Police Captain

From: Andre Marmolejo – Police Lieutenant

Ref: AXON

In an effort to create an environment of efficiency for the police department, as well as multiple departments within the city and other agencies within the county, we have identified that our in-car video camera system (Data 911) has failed to perform. Staff has been unable to remedy the numerous problems to the current system. These failures have caused a tremendous amount of work for both PD and IT staff, as well as being costly and detrimental to the quality of services provided to the citizens of Kyle. Outlined below are items we have identified as failures and our solutions through the purchase of new equipment through Axon. Not only will our basic equipment and functionality needs be met but we will gain more access to quality video, evidence, and data through the implementation of body worn cameras. Axon will also provide a substantial salary and equipment savings.

Current inefficiencies with Data 911 system

- Data 911 Digital Evidence Issues
 - Delayed access for command staff on critical incidents
 - Search functionality doesn't provide data needed
 - Collaborate function has never been functional
 - Requires each video be burned individually to DVD
 - Cannot search archived media
 - Does not have case management
- Video Evidence Loss
 - No notification of potential data loss or complete data loss
- System Functionality Failures
 - Random Video Splitting
 - Inability to dock hard drives to do data transfers
 - Video tagging failures
 - Video corruption and data loss

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- IT Resource Requirements
 - IT time to fix video/hardware issues
 - IT time to search data on the server for Records
 - Require local server / no cloud option
- Equipment Quality
 - Body Cameras Insufficient and not production ready
 - No spares or advanced replacement of fleet cameras
 - Vehicle down time – no docking feature/no replacement options
 - No replacement plan
 - 1 year warranty
- Technical Support
 - Data 911 doesn't provide 24/7 Technical Support
 - No local support technicians

AXON Improvements

- Cost Savings
 - Predictable yearly cost
 - Equipment replacement warranties
- Technical Support
 - Local support technicians
 - 24/7 Technical Support
- IT Resource Requirements
 - Minimal due to cloud based storage through AXON
 - No installation requirements
 - Dedicated port for each 6 bay dock system
- Body Camera Quality
 - 12 Hour Battery Life
 - Warrantied
 - Video Field Tagging
 - 2.5 Year Replacement & Upgrade
- Dash Camera Quality
 - Wi-Fi & Dock Uploads
 - Variable Activation
 - Warrantied
- Evidence.com
 - Instant Access by Command Staff
 - Digital Evidence Management
 - Case Packaging
 - E-Delivery (Both DA & Municipal Court)
 - Redaction software

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- Audit logs
 - Multiple media types accepted for storage
 - No DVD burning required
- Taser Weapon
 - 5 Year replacement program
 - New Taser for each officer at KPD
 - Warrantied as part of the Officer Safety Plan