

City of Kyle, TX



Matt Kesler, Tyler Solutions Consultant

Rob Della Marna, Tyler Product Marketing Manager

Craig Dixon, Tyler Senior Account Executive

City of Kyle

Current Applications

- EdgeSoft Permitting
 - STW Utilities & Public Works
 - Springbrook Financials
 - GovPartner Parks
 - LT Systems Court
 - New World Systems Public Safety
-
- Document Management?
 - Centralized Cashiering?
 - City-wide Public Portals & 311?



Empowering people who serve the public[®]

- Nation's largest software provider solely focused on the Public Sector
- Nationwide offices:
Texas: Plano (Corporate HQ), Lubbock, College Station
Other locations: Atlanta GA, Denver CO, Renton WA, Yarmouth ME, Phoenix AZ, Detroit MI
- Publically Traded NYSE (TYL)
- 2015 Revenues: \$750M
- 3,500+ Employees



Plano, TX Headquarters



Lubbock, TX Office

Winning Texas Business

- More than 2,500 Texas Local Government Clients
- 1,200 Tyler Employees in Texas
- 98% Retention Rate



Accolades

“America’s Best Small Companies”

8 of the last 10 years.

Forbes Magazine



“One of America’s Most Trustworthy Companies”

Audit Integrity



Ranked #11
in the annual
Dallas Morning News’ Top 100 Places to Work list.



Also recognized as one of the top employers in Texas.



7 consecutive years on the Software 500 list.

Software Magazine



Tyler's Strategy: Provide Best in Class Software Solutions

- Solutions that Lead Industry Segments
- Powerful Stand-Alone
- Integrated & Interoperable





energov™

a tyler planning, regulatory & maintenance solution

Mobile Apps

Mobile Service Orders



eReviews

eReviews Portal
Workspace

Permitting & Land Management

Requests & Enforcement
Permitting
Planning
Inspections
Impact Management
Projects

Citizen Request & Response

Code Enforcement
Requests
Inspections

Public Access

ePortal
oData
Social Media
Citizen Apps
IVR (Telephony)

Licensing & Regulatory

Requests & Enforcement
Inspections
Business Licensing
Rental Property

Public Asset Management

Requests
Work Orders
Preventative Maintenance
Assets & Equipment
Inventory

GIS

Core Framework

Cashiering
Central Contacts
Location Manager
Content Manager
Workflow

Procurement

Municipalities often procure Tyler products without RFP using competitive coop-contracts with:

- **NJPA**
- **TIPS**

Membership is free



The Process...

PLANNING &
INITIATION

ASSESS &
DEFINE

CONFIGURE
& REVIEW

ACCEPTANCE
VERIFICATION
& TESTING

END-USER
TRAINING

PRODUCTION
& GO-LIVE

1

2

3

4

5

6



Three Ways Tyler Empowers You...

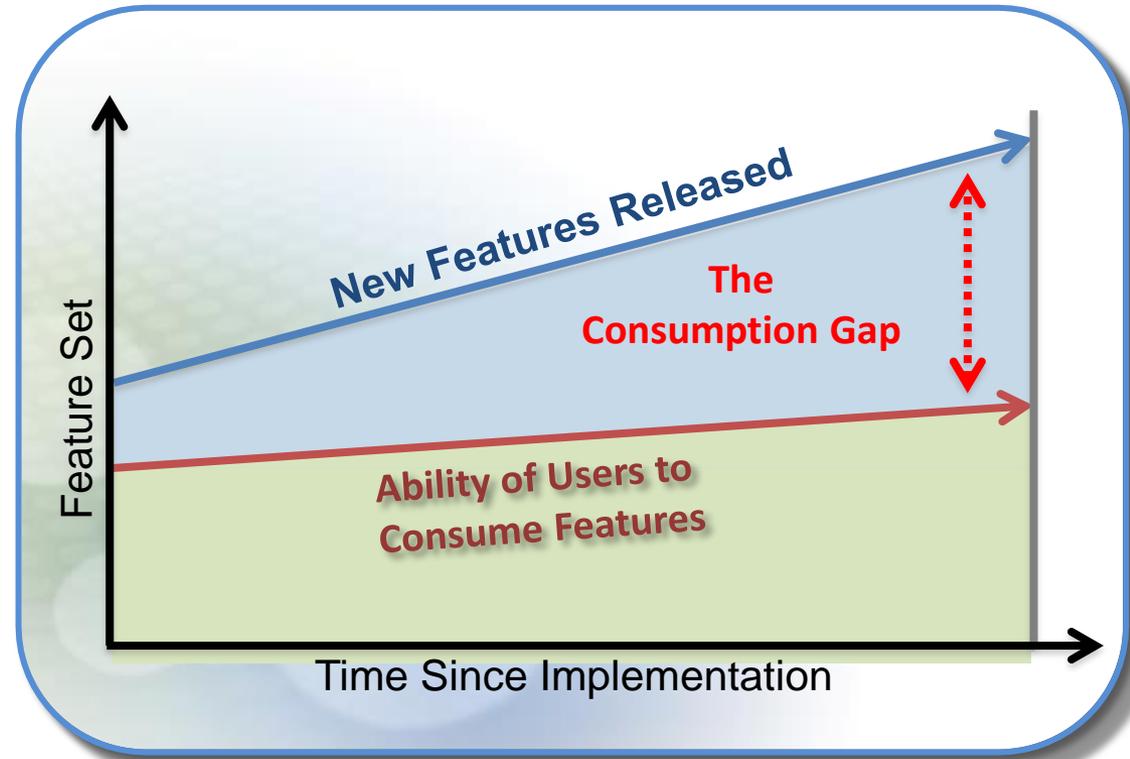


Empowering people who serve the public®

1. Continuous Development & Improvement



EverGuide is a Tyler-wide **continuous improvement** initiative to help our clients **maximize the value** of their software investment **year after year.**



2. Continuous Learning & Sharing



Tyler Community – a 24/7 community of support and information



Tyler University –
online, comprehensive training

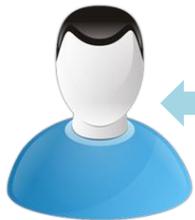


Tyler Connect user conference, plus regional conferences and user group meetings

Tyler Portal

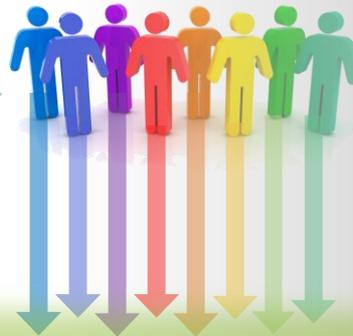
| Tyler Managed/Structured Repositories | | | |
|---------------------------------------|---------------------------|----------------------------------|-----------------------------|
| CRM | LMS | Misc. Info | Knowledgebase |
| Support Resolutions | Curriculum Certifications | Internal Docs Enhancement Req | FAQs/White Papers Videos |

User



Tyler Portal
Intelligent
Engagement

Community



Users
IT Personnel
Developers
PS
Support
Sales
Marketing

| User Managed/Unstructured Repositories | | | | |
|--|---------------------|---------------------|------------------------|----------------------------|
| Wiki | Blogs | Tags | Forums | Community Mgmt |
| Help Content User Edits How To's | Web Log Messages | Indexes Metadata | Topic Collaboration | Analytics User Profiles |

Easy search capability

A forum designed for collaboration

Analytics and profiles that provide insight to the community

3. Continuous Cloud Solutions

Tyler can provide the right hosting solution, on the client's site or ours.

